



## WARRANTYPOLICY

Warranty is issued by Sharp Garuda Farm Equipment Pvt. Ltd. to its end customer promising to repair or replace damage parts if necessary within a specific period of time. Warranties cover manufacturing defects in material or workmanship and not cover physical abuse of the machine.

### Annexure - I

#### Warranty Period starts from date of purchase

Garuda Mini Weeder 3PT600	-	1Year
Garuda Mini Weeder PRO- 3PT600-Pro	-	1Year
Garuda Master Weeder 3PT1000D	-	1Year
Garuda Paddy weeder 3PT250	-	1Year
Garuda Rice Transplanter 3PT350	-	1Year
Garuda Power Tiller 3PT1200D	-	1Year
Garuda Baby Weeder-3PT200	-	1Year
Garuda Micro Weeder-3PT200M	-	1Year
Pump (all models)	-	6months
Agri weed Cutter (all Models)	-	6months
BrushCutter	-	3 months

#### **SHARP GARUDA FARM EQUIPMENTS PVT. LTD**

**A** 37/1-C, Palladam Road, Pappampatti  
Coimbatore - 641 016. India

**T** +91 422 2634733

**E** info@sharpgaruda.com

**W** www.sharpgaruda.com



## **Warranty Terms & Condition:**

1. This warranty is only extended to the first purchaser for a specific period as per warranty period in **Annexure - I** provided Pre delivery inspection, servicing and maintenance of the machine have been strictly observed as per operator's manual and subjected to condition stated below.
2. The warranty will be carried out only if the e-warranty is registered & should be properly filled up by the dealer or customer, and must be submitted in the company's website within 5 days from the date of sale. Unless the e-warranty has been registered, no warranty claim will be entertained.
3. Any reconditioning/repair of the machine can only be carried out by Company authorized representative.
4. All the free service should be done in the time or hour which is earlier to avail warranty.
5. The warranty does not cover:
  - Natural wear and tear of machine components.
  - Defects due to abnormal use of application for which the machine is not designed for.
  - Damage due to inadequate maintenance and servicing or due to ignorance of operation.
  - Damage resulting from overloading of machine be it temporary or permanent.
  - Damage due to neglecting symptoms
6. The warranty will be void if spare parts, accessories, or implements are not supplied by us or obtained from other source without authorization, and is used on the machine.
7. **Tyres, Tubes, Belts, Glass, and Plastic Parts, Accessories Panel Instruments, Electrical Instruments & Components, Oil Seal, Gasket, Rubber Parts, Bearing etc. are NOT COVERED UNDER WARRANTY.**
8. Customer (through dealer) should raise the warranty claim within the warranty period.
9. Warranty is void immediately if the machine suffered an accident.
10. The warranty is void if the machine has been subjected to modification or designed alteration and other changes; A written consent of the company is required for such changes.
11. The warranty expires if the machine has been reconditioned or repaired in any other shop or by person other than those authorized by the company.
12. Warranty shall not apply in case of any defect in material or parts, which cannot be discovered by ordinary factory inspection.
13. Warranty claim should be sent to the company within a month from the date of failure with all necessary documents & failure parts.
14. If the claim does not reach within a month of replacement/repair the same will be rejected.
15. Ignorance of warranty policy will not be entertained.
16. This warranty will be void if in inspection it is found the presence of any foreign body ( dirt , metal parts etc.) in the machine due to improper maintenance or abuse of the machine
17. This warranty will be void, if the machine is used with contaminated lubricants, fuels
18. To claim warranty the recommended Oil grade in manual should be used.
19. Warranty service is subject to availability of spare parts in the company. If the failed part is not available the warranty for indigenous machine will be completed in 45 days and for imported machinery 90 days at the least for engines please refer engine manual.

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